



## QUALITY POLICY STATEMENT

**Maintain Scotland Ltd** aims to ensure that its services meet the needs of its customers at all times in accordance with contractual requirements, its policies and procedures.

Management operates a Quality Management System and is committed to:

1. Develop and improve its Quality Management System
2. Continually improve the effectiveness of the Quality Management System
3. The enhancement of:
  - a. Quality, specification, and integrity
  - b. Logistics
  - c. Customer satisfaction
  - d. Supplier performance
  - e. Risk minimisation
  - f. Work ethics

Maintain Scotland Ltd has a continuing commitment to:

1. Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction
2. Establish the Quality Policy and its objectives

Maintain Scotland Limited complies with all relevant statutory and regulatory requirements, and constantly monitors its quality performance, implementing improvements when appropriate.

<b>Signed:</b>			
<b>Name:</b>	Martin Percy		
<b>Position:</b>	Director	<b>Date:</b>	1 February 2019